



Your contract cancellation

Dear customer,

We regret your decision to cancel your O₂ mobile phone contract.

To enable a good will cancellation of your contract at an earlier date, please send us documentary proof (photos or similar) of:

- a de-registration certificate of your present place of residence
- a notification of your new, foreign domicile
alternatively a confirmation of your employer or landlord

Just fill in and sign the enclosed document and send it back together with the documentary proof via fax to 01805 571 766* or via mail to the following address:

Telefónica Germany GmbH & Co. OHG
Kundenbetreuung / Retention Services
90345 Nürnberg

As soon as we have received the documents, we will cancel your mobile phone contract to the next possible date.

Yours sincerely

Your O₂ Team

* 0,14 cents per minute from the German fixed and mobile network

Online cancellation

Scan QR code or under:

<https://g.o2.de/goto-moving-abroad>

Cancellation of my mobile phone number due to moving abroad

Dear Sirs,

I would like to cancel my existing mobile phone contract with O₂ for the number _____ to _____ (date of termination) because I plan to move abroad.

Please send a written confirmation about this termination by specifying the the date of expiry to my:

(please check appropriate box)☐ German address ☐ address abroad ☐ e-mail address☐ other address _____**My future address abroad:** (please print)salutation ☐ Mr. ☐ Mrs.

name _____

first name _____

street/street number _____

district _____

postal code/city _____

country _____

e-mail address _____

My personal data and contact address in Germany: (please print)salutation ☐ Mr. ☐ Mrs.

name _____

first name _____

date of birth _____

street/street number _____

postal code/city _____

Your sincerely

date/place _____

signature 

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